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SDAFP Member: (postmarked by 10/24/08): \$50

Non-Member: (postmarked by 10/24/08): \$70

All refund requests and late or on-site registration (space permitting) will be assessed a \$10.00 surcharge. Refund request deadline is 10/24/08.

Continental Breakfast and Refreshment Break will be provided. Parking is an \$8 flat fee.

Please make checks payable to:

San Diego Academy of Family Physicians

P.O. Box 910144

San Diego, CA 92191-0144

Ph: 858-458-9439 Fax: 858-458-9467

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*San Diego Academy of
Family Physicians*

**P.O. Box 910144
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*San Diego Academy of
Family Physicians
Presents...*

**THE 2008
ALL-MEMBER
MEETING**



**Patient Safety: Exploring the Role
of the Physician**

Saturday, November 1, 2008

**Marriott Hotel
Mission Valley
8757 Rio San Diego Drive
San Diego, CA 92108**

7:30 a.m. – 12:30 p.m.

COURSE DESCRIPTION

Many patient safety lectures focus on faulty systems, processes, and conditions that cause medical errors—how does one prevent mislabeling, or prevent dispensing the wrong medications, or prevent nosocomial infection? This meeting will approach patient safety issues from the physician's perspective. Physicians are humans and do make mistakes. How should this reality be taken into account so that medical errors can be reduced? Furthermore, when there are errors, how should the physician approach disclosing them?

CONFERENCE OBJECTIVES:

- Examining medication errors utilizing highlights from the Institute of Medicine reports, and discussing strategies to increase patient safety.
- Exploring the physicians' role in dealing with medical errors and increasing awareness of cognitive biases that contribute to errors, as well as discussing the concept of metacognition.
- Discussing the tools and skills to be utilized when disclosing medical errors.
- Providing a multi-disciplinary panel discussion of the topics presented.

PROGRAM AGENDA **Saturday, November 1st, 2008**

7:30 - 7:55 AM

Registration/Continental Breakfast

7:55 - 8:00 AM

Welcome and Introduction

8:00 - 8:45 AM

Introduction to Patient Safety

Anthony Fatch Chong, MD

8:45 AM—9:30 AM

**Analyzing the Role of Physician
in Medical Errors**

Cecilia Gutierrez, MD

9:30-10:15 AM

Disclosure of Medical Errors

David E.J. Bazzo, MD

10:15 - 10:30 AM

BREAK

10:30-11:30 AM

**Management of Risks in a
Medical Practice**

Lorrie Ames, MS, MBA

Miranda Felde, CPHRM, ARM, CRM, CIC

11:30-12:30 AM

Expert Panel

Josh Lee, MD (Moderator)

Paul Craig, JD, RN

Diana Douglas, PA, LVN, CPHRM

Miranda Felde, CPHRM, ARM, CRM, CIC

Steve Jelt, JD

William Norcross, MD

Gail M. Sullivan, CPA

12:30 PM

Distribution of CME Certificates

COURSE FACULTY

Lorrie Ames, MS, MBA, Risk Management/Patient Safety Representative, Cooperative of American Physicians, Inc., Los Angeles, CA

David Bazzo, MD, Director, Quality Improvement in Correctional Medicine Associate Director, PACE Program; Clinical Professor of Family Medicine, University of California, San Diego

Paul Craig, JD, RN Chief Risk and Safety Officer, University of California, San Diego

Diana Douglas, PA, LVN, CPHRM, Manager, Risk Mgmt/Patient Safety, Cooperative of American Physicians, Inc., Los Angeles, CA

Miranda Felde, CPHRM, ARM, CRM, CIC, Regional Patient Safety Risk Mgr, The Doctor's Company, San Diego, CA

Cecilia Gutierrez, MD, Associate Clinical Professor of Family Medicine, University CA, San Diego

Stephen Jelt, J.D. Administrative Law Judge, State of CA
Joshua Lee, MD, Hospitalist, Internal Medicine, University of California, San Diego

William Norcross, Director, PACE Program; Clinical Professor, University of California, San Diego,

Gail M. Sullivan, CPA, UCSD Patient

Conference Chairperson:

Anthony Fatch Chong, M.D.

San Diego Academy of Family Physicians

Executive Director:

Sabrina L. Bazzo, M.P.H.

We would like to thank The Doctor's Company and Cooperative of American Physicians for supporting this program.

This meeting supports the continuing efforts of the SDAFP Board of Directors to cost-effectively educate all members.

Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

*For additional information, please call
858-458-9439 or visit our website:
www.sandiegoafp.org.*